

Healthwatch Cambridgeshire and Peterborough**DRAFT** Minutes 27 April Meeting in Public in Peterborough**Advisory Committee:** Gordon Smith, Nicky Hampshaw, Nik Patten, Susan Mahmoud, Jean Hobbs, Gordon Lacey, Geoff Bovan, Annette Beeton, Rosemary Dickens, Suzie Henson-Amphlett**Authorised Reps:** Peter Skivington**Staff:** Angela Burrows, Heather Lord, Samuel Lawrence**Apologies:** Dennis Pinshon, Jo Woodhams, Margaret Robinson, Ian Arnott (AC)**Other Attendees:** Ivan Graham (NWAFT)

Members of the public also in attendance (contributions noted as PA for public attendee)

10:00 Welcome and introduction - Angela Burrows

1. Welcome & Introductions
2. Apologies (AB)
3. Declarations of interest
4. Minutes of 23 March and 21 February
 - No update requested
5. Actions from minutes
 - **SL** confirmed IVF consultation had been recirculated in April. Question on whether joint response will be issued by HW Cambs and Pboro, confirmed that there would be.
 - Question on whether ENT referrals were being accepted, **AB** relayed Jane Coulson had confirmed that they were.
 - Updates scheduled from public health speaker and Neil Winstone on CPFT patient engagement for July and Sep community meetings.
 - Question from **PS** about long waiting times when telephoning his GP (Boroughbury). **HL** stated questions about these would be included in upcoming enter and view at Boroughbury.
 - Questions asked from meeting on moving of cardiology services from Papworth to Addenbrookes, general feeling that service should be delivered in Peterborough. **AB** stated that we had done survey and report and made recommendations that service be delivered in Peterborough, we would continue to monitor situation.

10:15 Merger Update - Angela Burrows (COO)

AB updated meeting on the status of the merger between HWP and HWC. **SL** informed meeting that HWE had stated that logos could not be combined. General feeling expressed that the logos should remain separate, helps people to feel that Peterborough is still an important focus for the new organization. **SHA** raised concern that Healthwatch Cambridgeshire directors are currently the only people who can make board decisions. **AB** confirmed this was the case. **GS** stated that former HWP directors would still be listened to when decisions were made.

PA asked how local issues were being safeguarded. AB stated that both HWs are currently making priorities known to each other.

Questions from meeting on status of hydrotherapy pool, whether it was going to be reopened. HL stated she would chase up on these questions with Karen Oldale and Tom Booker.

10:25 Volunteer workshop and survey info/Q&As

AB Highlighted importance in acknowledging difference between volunteers between HWC and HWP. Stated that all advisory committee members should attend the meeting if they could.

SM Concerned that HWC directors seem to be more professional, suggested that this might go against idea of Healthwatch providing a lay perspective. PA pointed out that at PPG forum people who suffer from particular conditions serve as 'expert patients', general agreement that this might be an idea to look at in our volunteering.

AB stated volunteers will be getting updates from Angela Grief and HW Cambs staff going forward.

HL suggested might be useful to have someone whose role includes facilitating volunteering across HWC&P moving forward.

10:35 Meeting reports

JH submitted report on Adult social care quality board meeting - 30.03.2017

GL submitted report on Patient Reference Group meeting - 02.03.2017

GS submitted report on NWAFT board meeting - 25.04.17

10:45 Nursing presentation - Ivan Graham (NWAFT)

IG gave presentation on nursing at North West Anglia NHS Foundation Trust's practices for recruitment, training and retention of nurses. SL agreed to circulate the presentation.

AOB- Feedback/public feedback/shared experiences

PA stated that the mental health of people between 40 and 60 is 'quietly forgotten about'. Asked if HWP could highlight and get support for them.

SHA stated she would be interested in picking this up. AB said she would raise this at meetings with professional contacts.

PA stated that at his GP surgery, no mental health literature is provided. AB stated there is a huge scope for supplying information in public spaces including libraries.

Actions

This meeting

Action	Lead	Timescale
Advertise AGM in enews and online.	Samuel Lawrence	Throughout May
Chase update on future of hydrotherapy pool. Tom Booker responded that decision on whether to repair the hydrotherapy pool will not now be made before the election.	Heather Lord	May closed meeting. Done - updates received from Karen Oldale and Tom Booker
Circulate Ivan Graham's presentation	Samuel Lawrence	After meeting

Previous meetings

Action	Lead	Timescale
Establish what cover is available for people needing social care out of hours	Angela Burrows	Ongoing - through liaison at future partnership board meetings.
Republish CCG's IVF consultation in enews highlighting May meeting dates.	Samuel Lawrence	During April. - Done
Find out more about concerns with district nurses	Nicky Hampshaw	Ongoing
Update HWP on patient engagement strategy	Neil Winstone	Written update submitted, verbal at September community meeting
Find out timescale on funding for CPFT first response service.	Neil Winstone	Future community meetings.
Organize meeting for volunteers to discuss their views on future of HW Peterborough and HW Cambs.	Nik Patten and Heather Lord	Done: meeting was held on 15/05/17
Look into general issue regarding long waiting times when calling GPs.	HW Staff	Added to enter and view programme
Give nursing update including info on training, recruitment etc.	Ivan Graham	Delivered April community meeting
Arrange for public health speakers to address HW community meetings	Sue Last and HW Staff	Arranged public health speaker for July community meeting

Provide update regarding Concordia accepting ENT referrals (requested by Ian Arnott)	Jane Coulson	AB Chased- Got response - yes they are accepting referrals.
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