

PHYSICAL DISABILITY BOARD

3rd September 2019

Orchard Park- Cambridge

Minutes

1. Welcome, Apologies and Introductions

1.1 Present

GL	Graham Lewis	Healthwatch
DD	Debbie Drew	Healthwatch
LM	Lee McManus	Commissioner, CCC
JM	Jo McHattie	Healthwatch
PA	Phillipa Avery-Walters	PD Team Manager
JL	John Larke	Independent member

1.2 Apologies

DS	Debbie Stickler-Singh	PD Team
AT	Alena Taylor	Independent member
MH	Cllr Mark Howell	
GH	Graeme Hodgson	CCC
KB	Karen Berkley	Peterborough City council

1. Introductions

Introductions were done and Graham welcomed John as a potential new member.

2. Minutes and Matters arising

The minutes were approved with amendment of page 5 to change the word published to completed.

All actions were completed.

3. Updates from board members

JL explained he has had some problems with AJM healthcare. An appointment had been made for JL daughter wheelchair assessment. JL phoned them the day before to check the appointment was still on and it was confirmed 1-4pm. At 8am the next day JL got a call to say the person was on their way and would be with them in 30 mins. JL explained that his daughter would not be there as that was not the time they were given. He was told the guy was unsure whether he could come in the afternoon. He got a call at 3.40 to say no one was coming.

JL contacted Lindsey at AJM via email but after a week had had no response. He then contacted GL who forwarded the information to Guy Etherington who contacted JL directly.

Someone did come and see the chair and said that they needed a reassessment. AJM then turned up with out an appointment to her group home and changed the wheels which we did not know was going to happen

JL explained his daughter had had a social care reassessment mid January, however he had not received any paperwork. As there was a need to clarify some issues with the care provider JL needed the paperwork to get this sorted. GL on JLs behalf contacted Carol Williams who made some enquiries.

PAW asked if JL had spoken directly with the social worker. This happened after the intervention.

PAW Sometimes copies can be sent quite quickly once they have been typed up, certainly with the old system paperwork was sent out whilst other processes were taking place. However, with Mosaic the work flow is kept within the system until it is completed this may be why there is a delay.

JL since my daughter has been at this group home there have been issues around the 1:1 hrs she gets and this can not be resolved until we have the paperwork.

LM It seems like we need information on what the process and timelines are for assessment and paperwork. It would help the carers of those being assessed to know when things can be expected.

GL The Adult Social Care Forum (ASCF) have asked for figures on waiting times for assessments. Peter Shelton has been trying to find this out for the carers board.

ACTION GL to raise JL experience with ASCF.

4. Feedback from other meetings.

GL attended ASFC in July

- Cambridge and Peterborough loneliness strategy are looking at ways of combating loneliness.

LM a lot of what our preventative teams do helps prevent the loneliness happening too.

- As with the boards merging the ASCF has to look at ways to include Peterborough so a small working group has been set up to look at this and the changes needed to its terms of reference.

LM At the ASCF the issue around the CCG overspend was raised and the impact of change or cutting of funding to some community groups was raised. It is acknowledged this may have an impact on some of the services currently funded by CCC as some are co funded.

Lee asked if a representative of the CCG should be invited to the boards. It was agreed that this would be a good idea.

JM Healthwatch will be watching the situation closely and would be interested to hear any direct impact.

DD Attends the community forum meetings and a subject that has been raised is the extended hrs service that some surgeries are signed up to. It seems that the take up has not been what was expected however some of this seems to be patients not knowing an alternative is available and thus not asking the receptionists for it.

DD Has also been involved with the retendering questions for the Direct Payment Support Service.

6. Physical Disability Team Update- Phillipa Avery-Waters

The last few months have been really busy. There have been lots of new assessments. We have been working alongside other teams including the Reablement team.

We have been prioritising hospital discharge reviews and getting people back to being independence as soon as possible.

We with our “we love social work” campaign have been targeting for senior social workers.

Adam Thorpe would like to thank those who fed into the expert by experience panel around the Direct Payment support provider tender.

JM Is there a reason for the increase that you know of?

PAW We have had quite a few new assessments and they have come with no current support. So a lot of work.

GL We have heard on the boards that other areas are having increase in referrals too.

6. Commissioner Update Early Intervention - Lee McManus

The council commission Early Intervention Services (EIS). These services help people stay at home and help with quicker discharge from hospital.

Our services mainly deal with older people.

We have currently lots of outdated grants that have been running on a year by year basis. This offers no security for those organisations.

Some providers are small, so procurement has been difficult. We aim to build a simpler straight forward framework. This framework will be similar to a preferred provider list and organisations will have to meet certain criteria.

These organisations will then be able to bid for contracts for pieces of work or join with other organisations to do the same. We hope the new services will be in place late 2020.

There are some risks

CCG funding is potentially being cut and some of our services have joint funding from them and us. The council can not afford to make up the gap so some services may find it difficult.

Peterborough have invested less monies into preventative work thus as we are covering Peterborough too, we will have to try and even this out.

7-8 Terms of Reference (ToR)for the new board. Graham Lewis Jo McHattie

GL explained that where the terms of reference were same or similar to those in Peterborough these were kept.

A discussion took place around the definition of physical disability and it was decided that for the ToRs the definition would be used but without specific examples.

GL Would like feedback from the group as to who should/ could be a member. Graham will collate the feedback given so far and construct a new terms of reference.

AOB

There is going to be a cross board training day on Thursday 17th October. This will be for all boards Cambridgeshire and Peterborough (except LD who will have their own). This will take place in Stanground Community Centre - Peterborough. More details to follow.