

## PHYSICAL DISABILITY AND SENSORY IMPAIRMENT BOARD

21<sup>st</sup> May 2019

Maple Centre- Huntingdon

### Minutes

#### 1. Welcome, Apologies and Introductions

##### 1.1 Present

PB	Pauline Brown	Independent Member
GL	Graham Lewis	Healthwatch
DD	Debbie Drew	Healthwatch
LM	Lee McManus	Commissioner, CCC
MS	Mick Scadden	Chair, Independent Member
CA	Christine Archer	Notetaker
EB	Erika Brown	Hunts Blind
WT	Wendy Taylor Creek	Independent member
JS	James Sheard	Voiceability
VS	Vera Schilling	Possible new member
RH	Russell Henke	Voiceability
SW	Sam Wool	Cam Sight
AP	Andy Palmer	Cambridgeshire Deaf Association
HM	Helena Melbourne	Technology Enabled Care
JM	Jo McHattie	Healthwatch

##### 1.2 Apologies

PA	Philipa Avery-Walters	PD Team Manager
DS	Debbie Stickler-Singh	PD Team
FR	Flora Raffai	Camsight
FS	Frances Swann	Cambs HIA
HS	Helen Sismore	Guide Dogs
MH	Cllr Mark Howell	

## **1.Introductions**

GL Introduced 2 potential new members. Russell Henke - a speak out leader for Voiceability, who will feed into the High Support Needs committee and Vera Schilling who a service user and volunteer with Cambsight in Wisbech so can represent Fenland area.

## **2. Minutes and Matters arising**

The minutes were approved with a couple of amendments to page 4.  
GL sent PB the details of Voluntary car schemes and community transport.  
PAW sent GL the information on the prepayment cards and GL distributed.

JM Reported that there had been good feedback about the new wheelchair provider service.

WTC Said she had sent a curt email to Lindsey as her chair arm was still not fixed. Lindsey called back to say they were visiting tomorrow. This is the first time Wendy had heard about and had other plans so hopefully they will visit Thursday instead. It seems like a communication issue and then just expecting people to be available without warning.

Wendy explained the consequence of not having had an arm on her chair has meant her arm has been held in an incorrect position and now she is worried that it will be too stiff to use the arm as it should be.

## **3.Updates from board members**

VS has attended the North Cambs Hospital Development meeting and had a look around from the perspective of a visually impaired person. The good news is that there are getting there and an improvement to lighting has happened however they have not installed an auditory calling system.

MS Asked about the hospital having an ECLO. There is one at Hinchingsbrooke and one in Addenbrookes.

GL As there has been a discussion about the ECLO is this someone we would want to invite in the future?

PB Deafblind Awareness week is starting on 24<sup>th</sup> June. Pauline will forward information to GL for distribution. **ACTION PB GL**

AP Our deaf football team have been doing really well and have qualified for the European Championships and are off to Poland later in the year. Our Basketball came 2<sup>nd</sup> in the National Championships so if any other team pulls out, they may be going to the finals in Russia.

CDA have now registered with CQC and are able to provide care. They have recruited 20 deaf people to do 11k hours of care. This commences 1<sup>st</sup> June.

#### **4. Feedback from other meetings.**

GL Healthwatch facilitated a play called Phyliss in March. It was well attended. Phyliss showed the problems people face understanding what is going on with family members in hospital and the complexity of working with services on discharge.

GL The cross board event “Empowering People at the End of Life” was also a success with lots of positive feedback. We are waiting for Purdah to finish before we can publish a report.

MS Mentioned the issue around the unmarked steps. DD reported the issue on the day to the centre manager.

HM We would be willing to do assessments of the building for access around visual impairment.

**ACTION DD** to follow up on this with Centre Manager and will pass on Helena’s details.

PB There should be more public awareness now around visual impairment as there is around physical disability.

HM We have been doing work within the prisons. They seem proud that they have hearing loops yet no one is trained to set them up.

#### **5. Updates from Sensory Impairment Team - Helena Melbourne**

The service has been very busy. The numbers for people needing support have risen. We have been working a lot with prevention services. We have been working with reablement teams, adult early help and discharge planning.

We cherish the ECLOs that we have in place Vicky at Hinchingsbrooke and Angela at Addenbrookes. & regional hospitals feed into the services we have here. It is a 2 way system- we can meet patients in hospital, phone them, we have been able to visit before discharge to help set things up, and if we hear someone we know has been admitted we can pop to the ward to speak with staff. Peterborough are keen to have one too.

We have also seen an increase in the number of people needing rehabilitation who also have dementia.

We have finalised our training on dementia- it is a 2hr training session which we can deliver to care homes and nursing homes.

MS If a patient has needs is it flagged up when they go into hospital?

HM The doctors should flag this up, but we have been doing training around this too.

PB With the Amalgamation of some GP practices some people are being asked to travel further.

HM gave example of 3 surgeries that had merged and the benefits that had come from it. ie Occupational therapist, physio and social navigators being employed. They probably will not offer transport. They have been trying out group work too ie around diabetes and exercise.

MS They have been doing this in London for sometime now and it appears very successful.

## **6. Physical Disability Team Update**

As neither of the team members were able to attend GL was asked to read an email from them.

They are looking at recommissioning of Direct Payment support and are looking at person focussed outcomes. They would like people with experience of direct

payments to attend some engagement they are running at Stanton House in Huntingdon on 28<sup>th</sup> June. This is being run by Adam Thorp  
**ACTION** GL will circulate the email.

AP How accessible is this for deaf people?  
GL I will ask. **ACTION**

## **7. Commissioner Update- Lee McManus**

The Early Intervention and Prevention Review was due to be completed in March. However, this is has not been completed yet and we do not have a date.

Some info for the providers- The contracts team are going to take over the monitoring of the sensory services. This will be Sharron Wilding- Glendye.

## **8/9 Partnership Board Update- Graham Lewis and Jo McHattie**

As you are aware Jo has done some work across both the Cambridgeshire boards and those in Peterborough and a decision has been made to merge the boards. These boards will now both be run by Healthwatch. With a lot of services now covering both Cambridgeshire and Peterborough this makes sense.

So there will be one set of boards that are supported by a network of local forums. At present there are Forums in Peterborough, Huntingdon and Fenland and there are plans to have a greater Cambridge one too.

The health and care forums are slightly different to the boards in the fact that anyone can attend these that use the health or social care services in that area. As the boards already rotate around the county, they will obviously now have one meeting in Peterborough too. Having the forums locally too will help people feed things in if they cannot attend the board.

The good practise bits will be carried forward from the boards at the moment ie having an independent chair, inductions for board members, training, support to attend meetings either with travel or communication needs.

We started the process of telling the boards about the changes in April and we anticipate that by the end of the year or early next the boards will have joined. In the mean time the boards are running as normal.

In Peterborough there is a separate Sensory Impairment board to a Physical Disability board. This has worked well so we are splitting the PDSI board for Cambridgeshire too.

We will be doing some co production work around the terms of reference for each board which we will do at the next round of board meetings. With this in mind should we separate the boards for the next meeting to separate the terms of reference for each?

PB What will happen about the adult social care forum that our chairs feed into at the moment?

JM Peterborough do not have an adult social care forum but they will merge into ours as lots of the services are now across both areas. The chairs of the boards will continue to be allowed to come as they are now.

AP Who is the link between the adult social care forum and the boards?

GL the principle social worker Helen Duncan

EB As you still want public involvement what is happening around getting people from Peterborough area?

JM I will work with Graham to work out where the gaps are and we will try and recruit where possible.

EB Would you be able to send a list of organisations that attend the board at the moment?

GL I will circulate a list and maybe people could send me suggestions of other organisations that may be appropriate to come along. **ACTION**

## **10. Adult Social Care Forum**

The ASC Forum is adapting to accommodate Peterborough. One thing they are planning to do is to have regular reporting in from all localities on the waiting times for services/ assessments etc.

## **11. Action Log**

All complete

## **12. AOB**

Healthwatch AGM is 10th July at Sawtry all are invited. The theme is around mental health.

The first week in June is volunteer week. Healthwatch are inviting all our volunteers and independent members to join us for tea and cake on 4<sup>th</sup> July in Sawtry.