

PHYSICAL DISABILITY BOARD

3rd December 2019

Maple Centre- Huntingdon

Minutes

1. Welcome, Apologies and Introductions

1.1 Present

GL	Graham Lewis	Healthwatch
DD	Debbie Drew	Healthwatch
WTC	Wendy Taylor Creek	Independent member
RG	Raymond Griffiths	Independent member
RV	Roger Valentine	PCC
RN	Rebecca Nuttall	Independent member
MG	Mark Gedney	CCC
DM	Diana Mackay	CCC

1.2 Apologies

LM	Lee McManus	Commissioner, CCC
DS	Debbie Stickler-Singh	PD Team
PA	Phillipa Avery-Walters	PD Team Manager
AT	Alena Taylor	Independent member
MH	Cllr Mark Howell	
JL	John Larke	Independent member
KO	Karen Oldale	Independent member
BH	Barbara Harrison	Independent member

1.Introductions

Introductions were done and new members from the Peterborough board were welcomed. Graham explained that for the first item on the Agenda both he and

Debbie would be out of the meeting. Graham also explained that the first 30 mins was for independent member update.

7. Adult Social Care Charging Consultation- Mark Gedney

Mark did a presentation and answered questions noting any concerns views.

2. Minutes and Matters arising

The minutes were approved.

Action point 67 The awaited assessment report has finally been received but was dated 31st August

Action point 68 Those present gave consent to be added to Peterborough Forum mailing list.

Action point 69 Graham has send the consent link out to Karen and it appears to have been forwarded on.

3. Updates from board members

RN and RG raised issue around people filming them in public. Questions were asked about what the law is around this and how do people tackle such issues. ACTION GL will see if Tiff lane will come to a future meeting to discuss.

RG raise issue around hospital equipment not being accessible for people of short stature. The lack of suitable equipment can have an impact on someone's ability to be independent ie if a commode is too high someone may need support to use it but if it was at the correct height then they could use it independently.

4. Feedback from other meetings.

GL attended the Adult Social care Forum. There were discussions around Integrated Neighbourhoods and Primary Care Networks(PCNs)

There was discussion about the Adult Social Care Charging.

Graham is still chasing statistics on referral for assessments and waiting times etc.

5. Physical Disability Team Update- Phillipa Avery-Waters (email sent)

The Adult Early Help Team are piloting a team called the 'Prevention and Early Intervention Team' which means that the Adult Early Help Team will complete a social care assessment and care and support plan rather than a CAP (community action plan) if they identify more long term care needs. This will then be a quicker and more streamline journey for the service user. The Adult Early Help Team will then pass the case to the long term care teams who will then complete the initial review and further annual reviews. They are currently piloting it on requests for a social care assessment when a person wishes to apply for extra care accommodation. Will provide a further update at next Board meeting.

Philippa has fed back that at the last board meeting it was highlighted that it was taking a long time for paperwork to be sent out to service users. There was a query about whether this was down to a process change giving that we have had a new IT system, however, it seems that this is not the case as the paperwork can be sent at any time but the usual process is not to send until all loaded and with all the info on the care and support plan. However, I would like to let the board know that things have improved because the process is getting quicker now as loading services and client contribution is generally much quicker than it was when we first went live which is just over a year ago now, so paperwork should be sent out quicker.

6 Update from Commissioner- Lee not available

8. Terms of Reference Partnership Board

These have been circulated with no questions arising.

GL asked about potential organisation who could be invited to attend the board.

Suggestions include MS therapy centre, Parkinsons UK, Stroke society, Motor Neurone centre, Steel Bones maybe to see if any military support organisations were interested.

GL will be investigating new contacts.

9. Integrated Community Equipment Service- Diana Mackay

Diana sent some pre meeting paperwork for people explaining about the retendering of the service.

The service is currently run by NRS Healthcare and they have the contract until 31st March 2021.

In anticipation for this Diana will be visiting several of the partnership boards and some Pinpoint events. The service is across Cambridgeshire and Peterborough and is funded jointly by PCC CCC and The Clinical Commissioning Group with the sum of £5.5m.

The service provides regular stock items such as commodes, hospital profile beds, pressure mattresses but is able to provide specialist equipment if assessed as needed. The service runs 6 days a week at present with on call technicians for out of hours too. The service has extensive coverage with 5000+ deliveries and collections a month. There are a few substores based in the hospitals with limited equipment that can be loaned to patients being discharged from hospital.

Diana will be working on writing the new tender criteria by September next year so is consulting with people to find what is working well and what may need to be included or provided.

RG raised the issue regarding right size equipment, could the service alter equipment to size or adapt?

DM Generally this can not be done as it could alter the safety of the equipment. There is an organisation called REMAP that use retired engineers etc and they seek to solve some of the problems people encounter getting the correct equipment.

DM suggested that the Little people charity might like to get together with the development team at NRS to talk about what equipment is available.

10.AOB

DD Our “End of Life” report has been published. This arose from our cross board event held in march.

GL our next Cross board event is going to be 30th March 2020 and will be held at the Priory Centre St Neots.

DD Healthwatch have a survey out asking questions about care in care homes. If anyone knows anyone either in care home or have family members in them ask them if they would be happy to complete the survey. It is available on our website.

NEXT MEETING

26th February 2020
Orchard Park Community Centre
Cambridge
1-3 (pre meet independent members 12.30)