

SENSORY IMPAIRMENT PARTNERSHIP BOARD

3rd December 2019

Orchard Park Cambridge
Minutes

1. Welcome, Apologies and Introductions

1.1 Present

PB	Pauline Brown	Independent member
GL	Graham Lewis	Healthwatch
DD	Debbie Drew	Healthwatch
MS	Mick Scadden	Chair, Independent member
VS	Vera Schilling	Independent member
JC	Jackie Cook	Independent member
HM	Helena Melbourne	Sensory Impairment Team
TH	Tina Hornsby	CCC
CW	Carol Williams	CCC

1.2 Apologies

FS	Frances Swann	Cambs HIA
HS	Helen Sismore	Guide Dogs
AP	Andy Palmer	Cambridgeshire Deaf Association
KB	Karen Berkley	Peterborough City Council
LM	Lee McManus	Commissioner, CCC
EB	Erika Brown	Hunts Blind
CA	Christine Archer	Notetaker
MH	Cllr Mark Howell	CCC

1. Introductions

GL welcomed everyone. The first item on the agenda Graham will be leaving the room for. Debbie will remain to be Pauline's support.

7. Adult Social Care Charging Consultation- Tina Hornsby

Mark did a presentation and answered questions noting any concerns or views.

ACTION HM agreed to share some information with TH and CW around the extra costs related to visual impairment.

2. Minutes and Matters arising

Minutes were approved.

DD The Direct Payment Support service tendering process is underway with several organisations applying. A result should be known around mid December.

GL to resend the information around Accessible Information Standards

GL Healthwatch are still monitoring the mental health services and GL is awaiting further information re option 2 problems.

GL is speaking with commissioners around this 2 making sure the right information around availability of services is correct so patients are not given mis information.

3. Updates from board members.

VS mentioned that people are not always getting their eye appointments in the correct order and then it has been difficult chasing these to get it sorted.

There also seems to be a process in hospitals where they admit you to one ward and then move you once or twice even to other wards. This means it is more difficult for visually impaired people and does not help promote independence.

These are both happening at Kings Lynn Hospital.

GL We do not cover the Kings Lynn area but it may be worth mentioning at the Fenland Forum next week.

PB a friend was told by the GP practice she was pre diabetic and was told to wait for an appointment to see a nurse. When no appointments come through, they contacted the GP to be told the bloods were normal and she did not need to see anyone. Roman Gate Surgery

4. Feedback from other meetings.

GL attended the Adult Social care Forum. There were discussions around Integrated Neighbourhoods and Primary Care Networks (PCNs)

There was discussion about the Adult Social Care Charging Policy. Graham is still chasing statistics on referral for assessments and waiting times etc.

5. Updates from Sensory Impairment Team - Helena Melbourne

The team are extremely busy with 50 people on the waiting list to be seen and all staff have full case loads.

There have been some delays in referrals coming through from Hinchingsbrooke. We are encouraging care home staff and providers to be more sensory aware and promoting sensory awareness within domiciliary care and to work in a more personalised way.

We are working closely with Reablement and Tech Enable services to increase the range of equipment offered.

We want the equipment to be right for that person explaining how things like Alexa and Google home can be of use as well as libraries and talking books.

We are trying to make sure that people are getting some social engagement when assessments are done.

MS The ECLO at the hospital is in the macular department but I wonder if it is based in the right place. Not everyone who gets diagnosed with sight loss is from the macular department.

HM People are actually taken to see the ECLO from the other clinic.

There is also someone in the eye clinic 1 or 2 days a week to kick start counselling.

8 Terms of Reference (ToR) for the new board Graham Lewis

Graham is writing up the draft terms of reference.

AOB

DD Healthwatch have a survey out asking people to feedback about care homes and asked if anyone knows someone could they ask them to fill it in.

GL The “End of Life” report has now been published and copies are available. This was done from our cross board event held in March.

GL Our next cross board event is going to be on 30th March and held in St Neots.

Date of Next Meeting

31st March 2020
Chatteris Library