



Healthwatch Cambridgeshire and Peterborough

Carers Partnership Board

Meeting held on Zoom Minutes 16.11.21

1 Present

KB	Karen Berkley	Commissioning Officer PCC/CCC
KC	Kadie Chapman	Independent Member - Vice Chair
DD	Debbie Drew	Independent Member
HE	Helen Eaves	Centre 33
KG	Kate Gravett	Independent Member
LG	Laura Green	CCC - Carers Support Team
LGr	Linda Green	Pinpoint
SH	Sue Honour	Independent Member - Chair
GLe	Graham Lewis	Healthwatch Cambridgeshire and Peterborough
SM	Siobhan MacBean	CCC - Disability Social Care age 0-25
ТМ	Tara Mackey	Commissioner PCC/CCC
AM	Andy McGowan	Caring Together
JM	Jason Merrill	Family Voice
JS	Joseph Simon	Independent Member

Observer

Sarah Beckett

Apologies

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AB	Annie Bamforth	Independent Member
MK	Michelle King	Little Miracles
SdP	Stuart de Prochnow	Independent Member
WD	Wendy Dunn	Alzheimer's Society
BH	Bernard Hart	Independent Member
KL	Kelly Law	PCC - Information Team
GLo	Gillian Loveday	Making Space
DP	Dennis Pinshon	Independent Member

The meeting was recorded for the purpose of the minutes. GL also explained the 'Closed Captions'.

2 Minutes of the previous meeting and Action Log

The minutes of the meeting held on 14th September 2021 were approved.

The Action Log was reviewed. Actions 140, 141, 143 and 144 were completed. Action 142 is to be followed up with ASCF.

3 Feedback from Independent Members

It was reported that people having procedures at the North Cambs Hospital in Wisbech had to go to Queen Elizabeth Hospital in Kings Lynn for the covid test as this cannot be done in Wisbech.

ACTION: To log with Healthwatch

It was reported that the Paediatric department at Peterborough City Hospital had responded speedily to a carer whose child had hip problems. The child had been seen in August and the family told any further issues to contact them. When the child experienced further difficulties the hospital was contacted, and the child was immediately admitted.

ACTION: To log with Healthwatch

It was reported that there are continuing difficulties in a carer getting support from the council as their cared for receives care from Continuing Health Care. ACTION: To log with Healthwatch ACTION: To add to the highlight report to ASCF

A carer reported that her cared for had been sent forms to establish his contribution to care costs. They had contacted the council to discuss. It had taken the council half hour to answer the phone and the person was unable to answer the questions but sent a message to the team. This resulted in receiving an email stating that there were no GDPR issues in discussing this with the carer. The carer phoned the council and the person agreed that this wasn't the question raised. The person the carer was talking to was then able to answer the carers initial question. **ACTION:** To add to the highlight report to ASCF

ACTION: LG to liaise with the carer and report back.

4 Feedback from other meetings and the Adult Social Care Forum

Adult Carers Survey is currently in progress.

Advance notice was being provided of the annual Adult Social Care survey.

5 Election of Chair and Vice-Chair

GL explained that at the last meeting of the Carers Partnership Board, it was agreed that the Chair and Vice-Chair role description would be circulated and if anyone was interested, they would contact him. Unfortunately, nobody has expressed interest.

GL explained that the Learning Disability Partnership Board (LDPB) is chaired on a rota basis. Independent Members who wish to chair (there is no pressure for those who do not wish to chair) are on a rota. The Carers Partnership Board discussed the possibility of chairing on a rota. It was noted that one of the roles of the Chair is to attend the Adult Social Care Forum, the LDPB has 2 Independent Members who attend the ASCF on its behalf.

ACTION: KC to attend the ASCF on behalf of the CPB - GL to inform Carol Williams who organises the ASCF.

ACTION: GL to write a rota - KC, DD, KG, SH and JS (after June) agreed to be on the rota.

6 Update from All-Age Carers Service

HE said that Centre 33 are planning their Christmas activities, ensuring that they are covid compliant.

HE reported that young carers are concerned about the increased rates of covid in the area. They are delivering bitesize training to professionals. Their Advisory Board has a survey out to young carers re challenges, hopes and aspirations. A Young Carers App is being worked on and will launch soon - there will be a local page for Cambridgeshire and Peterborough.

Centre 33 are looking at priorities for year 2 of the contract.

SM Impressed by the website and it is very empowering.

KG Do you provide support for young carers in primary schools. HE said that this is being rolled out.

AM reported that Caring Together were busy, new carers are coming forward needing support. Support is being provided virtually and in-person.

Caring Together have launched a new hub for parent carers of teenagers/young adults. They are providing awareness training events to organisations such as the ambulance service. They are still taking referrals for Sparko TV. Caring Together can assist carers going for their Covid-19 booster vaccinations. They are also sending Christmas Cheer packs to carers.

AM said that Cares Rights Day is 25th November 2021.

7 Update from Commissioner

For Carers Rights Day the Councils had an EDI (equality, diversity, and inclusion) session on carers rights, what employees are entitled to. LG presented this to 300 staff.

Working towards the Carers Tick award. Senior members of staff talked about their experiences of being carers.

Two services are currently in the process of being re-commissioned. A) Information and Signposting service for Older People and People with dementia. B) Sensory services

TM explained that the Carers Strategy runs to 2022. The councils are going to be holding events to look at this. Anyone wishing to be involved should contact TM. The draft strategy will be coming back to the CPB for discussion.

8 Terms of Reference Review

GL explained the Terms of Reference (TofR) had been circulated prior to the meeting and that everyone had been asked to read them as they were due to be reviewed.

In the TofR it states that when a carers caring responsibilities ended, the carer could remain on the Board for 1 year. It was noted that this could be an anniversary and also that there is much to learn from carers even once their responsibilities have ended. **ACTION:** It was agreed that people would be able to remain on the Board for 18 months not 1 year.

It was noted that we had agreed changes to the way the Chair is appointed in item 5 of this meeting.

There was discussion about the length of service for carers on the Partnership Board and how it interacts with other groups.

ACTION: organise a task and finish event to look at this further.

9 Priorities for 2021-22

It was agreed to postpone this item to the next meeting due to time pressures. **ACTION:** organise a task and finish event for this discussion.

10 Any Other Business

Date of next meeting

Date:	Tuesday 11 th January 2022
Time:	11am to 1pm
Venue:	online