

Physical Disability Partnership Board

15th February 2022

Zoom Meeting 11am-1pm

Minutes

Present

GH	Graeme Hodgson	Commissioning Manager, PCC and CCC
GL	Graham Lewis	Healthwatch
MM	Melissa Mills	Healthwatch
RN	Rebecca Nuttall	Little People UK
LO	Liz Owen	Independent Member
JP	Jo Palmer	Physical Disability team
RV	Roger Valentine	Peterborough City
JM	Jannet Mcloughen	Disability Peterborough

Apologies

LJS	Leigh Joy-Staines	Independent Member
EJS	Emma Joy-Staines	Steelbones

1 Introductions

GL Requested permission to record the meeting for purpose of the minutes.
Explained how the closed captions work.

2 Minutes and Action Log

The minutes of 9th September 2021 were approved, and the Action log was reviewed. Actions 94 in progress and 101 -104 are progressed to complete. These all relate to recruitment of organisations and Independent Members and sharing the presentations from Rebecca at Living Sport.

3 Updates from members

#1 Accessibility at One Leisure Centre's was not easily found or even listed on the One Leisure Website. Can we take a carer with us? Can they come for free or discounted? How can I see what facilities they have specially for people with disabilities? It was surprising to hear as they are council run Leisure Centre's Q Have Access Audits been done at One Leisure?

ACTION: GL to make contact with Rebecca from Living Sport and explore who we can approach to discuss what they have, and can they improve their website?

#2 Jannet advised that she has an update from Sandie who recently met with the Disability Minister, that they are holding a meeting for any Disabled People's Organisations (DPO's) for the East of England and if any DPO's want to take part then to please email Sandie@disabilitypeterborough.org and she will send more information, the date has yet to be agreed. The criteria for a DPO is that 51% of Staff and volunteers must have a disability and that services are for people with disabilities.

Sandie's email was then shared in the chat. Sandie has also been speaking to the crown Government about Contracts and why bigger organisations get contracts and the funding and the smaller local organisations don't.

4 Feedback from other meetings, including the Adult Social Care Forum

GL advised that Sati who is chief Pharmacist of the CCG is doing a tour of the Health and Care Forum's and is talking about the various issues within our Pharmacy's. Cheaper to buy some medication then get it on prescription i.e Paracetamol.

The ASCF have identified a series of priorities that it is looking into: Communications, Co-production and Transitions from Children's to Adult Services.

5 Update from PD team- Jo Palmer

Physical Disability teams – Jan and Feb very busy Months with an increase in referrals. They are recruiting at the moment for various vacancies, and they are progressing towards the Adult Service – a merger of the Disabilities Team and the Older People's Team.

Q Are the waiting times still 10 days?

JP Jo couldn't answer for Peterborough as she didn't look after Peterborough then but what she was able to advise was that within her smaller teams (East and Cambridge/South Cambs) they are able to respond to spikes in referrals by the teams sharing the workload.

6 Individual Service Funds – Graeme Hodgson

Care Act describes 3 ways in which people can receive package. Direct Payments people receive the payment, and they have choice and control over how to spend (to meet the outcomes in the care and support plan) and they manage the administration. Arranged provision, care is organised on their behalf by Social Care and as such have very little control.

The Individual Service Fund is an alternative. The fund is managed by a third-party provider, chosen by the person. They hold the budget and work with the person to deliver the outcomes identified in the care and support plan. PATH approach – Planning Alternative Tomorrows with Hope. Identifying what people want out of life and then back tracking all the steps that lead to that.

Individual Service Funds are being piloted in East Cambridgeshire and Peterborough. Staff have undertaken training modules to better understand and able to discuss with people. This will be going live at the end of March.

Individual Service Fund providers will not, necessarily, deliver the package they may commission others.

Q: Is it a pilot scheme?

G: No, it isn't, it was in the Care Act and should be offered and has been by other Local Authorities and for some reason Peterborough City and Cambridgeshire County Councils have never offered it. We are playing catch up and rolling out first in Peterborough and East Cambs and then all over Cambridgeshire.

Q Is this instead of Direct Payments (DP)?

G: No, it is another option for people if they are struggling to source the help of care by the service provider which is personalised to them.

Q Is there a cap or limit to how much an individual is allowed?

G: No, it is done on an individual basis which would have been made by the social worker during a care needs assessment.

9 Care Together Program –Presentation by Graeme Hodgson

The county council are aware we are in a shortage of care workers and want to support and enable people to live in their own homes independently as long as possible which was piloted in East Cambridgeshire.

Last week the budget was approved to go county wide. This will be a co-production with local residents lots of discussions around identifying local needs for instance there isn't much choice with home care and understanding the barriers which are preventing this from happening.

The strategic aims of Care Together are listening to local people's needs as "one size doesn't fit all". Providing more local based community care as quite often Care workers are travelling a distance to get to their person and often not paid for travelling to and from the call.

Jointly develop early intervention and prevention services for older people. Sensory Services, Falls prevention , Falls Index where it helps identify who is at risk to falling before it may happen. They hope over the next two years to use Libraries as a community hub for care services , Transport and community connections and expand community assets.

Q Is there any funding that would go to these local organisations where they are receiving lots of referrals from signposting from Social Prescribers?

G: For a voluntary organisation you can apply for an Innovate and Cultivate fund.

Q Who would be in charge to set in motion for sensory and Dementia friendly pubs and shops in East Cambs? Would it be the Town Council, District council or the county council?

G: East Cambs District Council and the (NHS) CCG Ashleen Bannum?

7 Recruitment Plan

Recruitment for Partnership Boards were easier face to face, so we have faced challenges throughout the pandemic. We have been promoting the Partnership Board in various Magazines and working with our communications teams where we did a blog with Kate Garrett. Always after suggestions where we can go to recruit, so if you have suggestions please let Graham know.

8 Election of Chair and Vice Chair

Election Vote for Chair and Vice Chair was agreed to be postponed for another meeting where there are more members present.

9 Priorities for the Board for 2022

Physical Disability Partnership Board set priorities in early 2020. 4 Priorities were set:

Membership – GL is working with our communications colleagues to plan a recruitment plan for 2022.

Digital Inclusion/Exclusion/Resilience – covered as part of the Healthwatch AGM event.

- As part of looking at Digital Inclusion, we are in the early stages of planning a Cross Board Event, hopefully to be held in July and can share we hope to have the event at Kingsgate in Peterborough. providing the facilities have been

approved to be sufficient and we still hope to have stalls and workshops and hope to spread them out to make it safe and comfortable for everyone.

- A suggestion was made from experiences that we could have a traffic light system for our event. This could be Lanyards or wrist bands whereby everyone is asked to do a lateral flow before the event and whereby;
Red - Don't shake hand my hand, keep 2m Distance and wear mask
Orange -Happy to talk but you must wear mask
Green - Happy to talk and no mask needed
- We have planned a number of Cross Board Events but these have had to be postponed due to Covid-19. The Adult Social Care Forum of the Council's has also started to look at this.

Hate Crime – A roundtable event was held in October 2020 raised by Little People UK where people with Dwarfism are being filmed and being made fun of on online and Facebook etc. The Police have been contacted and had no response.

- Little People UK are hoping to talk to the local MP, after the Paralympic swimmer Will Perry talked about this discrimination and Rebecca will keep us updated. Rebecca encouraging people to report it more so it can be dealt with as various incidents as they are more likely to respond with more reports of this hate crime.

Q: Can these social Prescribers/Housing Association's who prescribe an activity or refer actually consult the organization beforehand, so they are not overwhelmed?

G: Valid point made, as you may have already used your resources.

Q Do you know where we can go to the council if you have any disability issues?

When you have a question about one of their buildings? In regard to if you were a business owner how I can I find out about access? Facility management? As I cannot find it anywhere on the council's website?

A: Some councils have a designated disability officer's and some don't and will add it to our priorities.

Commissioning Update

See earlier item on Individual Service Funds

10 Highlights to be taken to the ASCF

As above with One Leisure

11 AOB

SCAM Aware – be aware of a Covid pass Scam text message that is sent through from a mobile number please be vigilant. They are offering to help you get a covid pass, but at a cost. Covid passes are free. If you have the NHS App it would be on there, alternatively you can phone 119

Healthwatch are doing a research project on experiences using A&E at Addenbrookes. Graham shared the information to the members.

Q: Are Healthwatch still looking into ringing GP Surgeries as it is still taking a long time to get through or to even get an appointment and concerns with the Triage system not working.

G: Yes, we have flagged it, Some GP surgeries are having the GP phone back to triage you, so they either immediately prescribe medication, order tests etc, or arrange an appointment for you to come in. Different GP's are doing different things. Please let us know which surgery is struggling so we can pass it on and get it logged.

A member shared that she had a positive experience with Lakeside Health Centre's website where she is able to use Doctrin an app they use where she can book appointments and get Triaged out of hours and during GP Hours. It eases pressure off their phonelines. You just have to register and have the NHS app.

Next Meeting

Date: 17th May 2022

Time: 11am to 1pm (pre meeting for Independent Members from 10am)

Venue: Hybrid - zoom and Maple Centre, Huntingdon